

## XW Series



Enjoy piece of mind with an extended warranty on your Xantrex XW Series Inverter or charge controller.

The XW Series Extended Warranty adds 5 years to the standard XW Series Warranty, providing you with 10 years total of warranty coverage.\*

**To qualify for an extended warranty, your XW Series Hybrid Inverter/Charger or Solar Charge Controller must be installed:**

- ▶ Within Canada or the United States
- ▶ In accordance with the installation instructions
- ▶ In accordance with all local electrical and safety inspection codes and requirements
- ▶ By a qualified solar system installer

**To purchase your extended warranty:**

1. Complete the information on the attached warranty application card within 90 days of system installation.

2. Detach, sign, and mail the warranty application card with payment to:

**Xantrex Technology Inc.  
Customer Service Programs  
5917 195<sup>th</sup> Street NE  
Arlington, WA  
USA 98223**

3. You will receive an Extended Warranty Certificate within 45 days of approval of your application.

## Xantrex XW Series Extended Warranty Pricing

Part No.	Model	Price
865-1010	XW4024-120/240-60	\$400
865-1005	XW4548-120/240-60	\$400
865-1000	XW6048-120/240-60	\$400
865-1030	XW-MPPT60-150	\$95

Prices in US\$

## 5 year warranty extension for 10 years of total coverage

### Questions?

Please contact your installing dealer or if required, email [customer.service@xantrex.com](mailto:customer.service@xantrex.com).

Please keep a copy of your product sales receipt, Extended Warranty Certificate and this Warranty Information Card on file for future reference.

\* see Owner's Manual for warranty details

# **XW SERIES SOLAR INVERTER EXTENDED WARRANTY AGREEMENT APPLICABLE FOR THE FOLLOWING PRODUCTS:**

XW4024-120/240-60 Hybrid Inverter/Charger  
XW4548-120/240-60 Hybrid Inverter/Charger  
XW6048-120/240-60 Hybrid Inverter/Charger  
XW Solar Charge Controller

## **("Xantrex") Xantrex Technology Inc.**

Re: Additional five years of warranty coverage above the original warranty ("Original Warranty") supplied with the purchase of the Xantrex product ("Product") purchased by the customer ("Customer" or "you"). This Extended Warranty Agreement ("Agreement") supplements and amends the Original Warranty for the Product and governs all warranty terms and conditions during the Extended Coverage Period (defined below). That is, the warranty terms and conditions contained in the Original Warranty are not formally extended during the Extended Coverage Period but, rather, superseded by this Agreement.

### **1. Term of Coverage**

Coverage will be for five years from the expiration of the warranty term under the Original Warranty (the "Extended Coverage Period"). Claims must be made during the Extended Coverage Period. This Agreement is not renewable.

### **2. Warranty**

Xantrex warrants the Product against defects in workmanship and materials during the Extended Coverage Period.

### **3. Coverage**

Xantrex will, at its option, repair or replace the defective Product free of charge, provided that you notify Xantrex of the Product defect within the Extended Coverage Period, and provided that Xantrex, through inspection, establishes the existence of such a defect and that it is covered by this Agreement. Xantrex will, at its option, use new and/or reconditioned parts in performing warranty repairs and building replacement products. Xantrex reserves the right to use parts or products of original or improved design in the repair or replacement. If Xantrex repairs or replaces a Product, its warranty continues for the remaining portion of the Extended Coverage Period or 90 days from the date of the return shipment to the Customer, whichever is greater. All replaced Products and all parts removed from repaired Products become the property of Xantrex. Xantrex covers both parts and labor necessary to repair the Product, and return shipment to the Customer via a Xantrex-selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii return shipments to the Customer are via non-expedited air freight.

### **4. What is Not Covered**

This Agreement does not cover normal wear and tear of the Product or costs related to the removal, installation, or troubleshooting of the Customer's electrical systems. This Agreement does not apply to the Product and Xantrex will not be responsible for providing service or support under the terms of this Agreement if, and not limited to:

- a)** the Product has been misused, neglected, improperly installed, physically damaged or altered; either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b)** the Product has been subjected to fire, water, generalized corrosion, biological infestations, or high input voltage including lightning strikes and generators operating outside the limits of the Product specifications;
- c)** repairs have been done to the Product other than by Xantrex or its authorized service centers (hereafter "ASCs");
- d)** the Product is used as a component part of a product expressly warranted by another manufacturer;
- e)** the Product's original identification (trademark, serial number) markings have been defaced, altered, or removed;
- f)** the Product is located outside of the United States or Canada;
- g)** the Customer has misrepresented the Product information provided to Xantrex in order to receive coverage under the terms of this Agreement.

This Agreement does not warrant uninterrupted or error-free operation of the Product.

### **5. Disclaimer and Limitation of Liability**

TO THE EXTENT PERMITTED BY APPLICABLE LAW, OTHER THAN THE EXPRESS WARRANTY SET FORTH IN THIS AGREEMENT, XANTREX MAKES NO ADDITIONAL WARRANTIES, EXPRESS OR IMPLIED, AND DISCLAIMS ALL IMPLIED WARRANTIES, WHETHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS

FOR A PARTICULAR PURPOSE. ANY WARRANTIES THAT MAY NOT BE DISCLAIMED UNDER APPLICABLE LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES, EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD. IN NO EVENT WILL XANTREX BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES, HOWEVER ARISING, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT RESTRICTION, ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, ANY PERSONAL INJURY, ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Xantrex neither assumes nor authorizes any other person to assume for it any other liability in connection with the repair or replacement of the Product.

### **6. Claim Limits**

Claims are limited to repair or replacement, or if in Xantrex's discretion that is not possible, to reimbursement up to the purchase price paid for the Product. **In no event will Xantrex's liability under this Agreement exceed the purchase price paid for the Product.**

### **7. Cancellation**

You may cancel this Agreement by providing to Xantrex written notice of your wish to cancel at least thirty (30) days prior to the end of each additional year of the Extended Coverage Period, and Xantrex will issue a pro-rated (over time) refund to you for any unused portion of the Extended Coverage Period for which you have paid. No interest will accrue or be payable on any amounts refunded.

### **8. Insurance**

This Agreement is not a contract of insurance.

### **9. Amendment and Waiver**

No amendment, supplement, consent or waiver, express or implied, to or of any provision of this Agreement will be effective unless in writing signed by the parties hereto and then only in the specific instance and for the specific purpose given.

### **10. Assignment**

The Customer may assign or transfer this Agreement provided Xantrex is advised by the Customer in writing of such assignment and the assignee's name and address.

### **11. Governing Law**

This Agreement will be governed by and interpreted exclusively in accordance with the laws of the State of Washington, without reference to provisions concerning conflicts of laws. The provisions of the United Nations Convention on Contracts for the Sale of Goods are hereby excluded.

### **12. Arbitration**

Any controversy or claim arising out of or relating to this Agreement, or the breach of it, shall be settled by arbitration in accordance with the relevant rules of the American Arbitration Association, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The place of arbitration shall be Seattle, Washington, United States of America. There shall be one arbitrator.

### **13. Severability**

If any provision of this Agreement is found by any court or arbitrator to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions will not be affected thereby.

### **14. Entire Agreement**

This Agreement constitutes the entire contract between the parties concerning the subject matter of this Agreement and supersedes all marketing brochures and other expectations, understandings, communications, representations and agreements, whether verbal or written, between the parties. THIS AGREEMENT GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

# Xantrex XW Series Extended Warranty Application

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## System Owner Mailing Address

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Business name \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City, state/province \_\_\_\_\_

Zip/postal code \_\_\_\_\_

Phone number \_\_\_\_\_

Email address \_\_\_\_\_

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## Installation Address

Same as above

Business name \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City, state/province \_\_\_\_\_

Zip/postal code \_\_\_\_\_

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## Dealer/Installer Information

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Business name \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City, state/province \_\_\_\_\_

Zip/postal code \_\_\_\_\_

Phone number \_\_\_\_\_

Email address \_\_\_\_\_

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Part number \_\_\_\_\_

Payment:  Check |  VISA |  MasterCard |  AMEX

Serial number \_\_\_\_\_

Card Number \_\_\_\_\_

Installation date \_\_\_\_\_

Expiry Date \_\_\_\_\_

Today's date \_\_\_\_\_

Name as shown on credit card \_\_\_\_\_

### Mail to:

Xantrex Technology Inc.  
Customer Service Programs  
5917 195<sup>th</sup> Street NE  
Arlington, WA, USA 98223

### Have you:

Completed all information required on the application form?  
Enclosed check or payment information?